

Diagnose ServiceNet!

Freedom Center
413)582-9948
www.freedom-center.org

Name Service Net Date Fri Aug 8 1pm

Address Courthouse Steps 99 Main City Northampton, MA

R_x Symptoms: mistreatment, over-medication,
dehumanization, coercion

Diagnosis: B.I.D. (DSM4-R 224.01)
Bureaucratic Insensitivity Disorder

Treatment: Empowerment, Holistic Alternatives,
Peer Advocacy, Client Involvement

human rights & common sense M.D. Rep. until they listen Times

Reg. No. _____ No. Rep.

Freedom Center is the Pioneer Valley's only support and advocacy group run by and for people labeled with severe 'mental illnesses' (such as schizophrenia and bipolar and obsessive-compulsive disorders). Most of us are current or former clients of the mental health agency ServiceNet, and for the past 2 years we have met and talked with many others in residences, at meetings, and on the street. While some people do receive good quality care from ServiceNet, too many ServiceNet clients endure an ongoing pattern of mistreatment and dehumanization.

ServiceNet meets the criteria for our diagnosis of B.I.D. -- BUREAUCRATIC INSENSITIVITY DISORDER.

What are the symptoms of B.I.D.? Intimidation, over-medication, coercion, failure of informed consent, degrading labels, violations of DMH policy and MA law, verbal abuse, medical neglect, paternalism, and an unwillingness to listen to criticism. These symptoms are detailed in two letters we sent to ServiceNet directors and which are available at the Freedom Center website www.freedom-center.org. Our first letter was essentially ignored; our second won't be. We call on ServiceNet to meet immediately with Freedom Center to implement a Treatment Plan to recover from Bureaucratic Insensitivity Disorder.

We believe that full recovery, though difficult, is possible.

PROTEST

Friday August 8, 1:00pm

Courthouse Steps 99 Main St. @ King, Northampton, MA

email: info@freedom-center.org web: www.freedom-center.org phone: (413) 582-9948
Co-sponsored by M-POWER (www.m-power.org), MA patients/consumers group

